

Written statement of a non-key decision
Cabinet member health and wellbeing

Title	Resource Allocation System Direct Award
Decision maker	Cabinet member health and wellbeing Information about cabinet, including the names and contact details of the cabinet members, can be found here: http://councillors.herefordshire.gov.uk/mgCommitteeDetails.aspx?ID=251
Date of decision	15 December 2017
Report exemption class	Open
Purpose	To agree a direct award for the licence of an assessment and resource allocation system to support the personal budget programme for five years to commence from 1 January 2018.
Decision	That: (a) Imosphere to be directly awarded a contract to provide licenses to enable use of the existing resource allocation system for a period of five years from 1 January 2018 at a total contract value of £154,203.
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?Id=50024193
Options considered	Not purchase a licence to support the FACE resource allocation system (RAS). This is not recommended as individual budgets are integral to the care assessment process. The licence enables the council to operate using a consistent framework which assesses people's unmet eligible social care support needs and provides a systematic approach through a series of forms and spreadsheets. Developers have then taken the algorithm from behind the spreadsheet and developed a script that can be used within Mosaic, to produce indicative personal budgets. The RAS sets the individual budget against the assessment of individual needs, and social care services are purchased against the individual budget. This capability is imperative and to not have it would leave the council processes vulnerable to system failure of both ability to generate costed assessments and of financial management and governance. The care assessment function is a statutory duty of the council. To procure a new provider. This is not recommended due to:

	<ul style="list-style-type: none"> • The care management system supplier, Mosaic, has stated its product is not compatible with any other suppliers who deliver a similar service. As such, not to renew this licence would leave the council vulnerable as stated above. • A change of product would be a disinvestment in the council's existing systems, which have developed in tandem with the current supplier's IT systems over a three year period. • There is no guarantee that a new supplier would bring in a system which is compatible with the Mosaic care management system. • The system offered by a new provider might not be compatible with the internal system the council has developed to deliver a complex set of algorithms which produce a smooth operating system for operational services via an instant RAS. This is unique to Herefordshire due to internal development with the other two parts of the system. • The current IT tools which sit within the software licencing have been co-produced to support the new adult social care pathway. A new system might not be able to offer this alignment. • Costs would be incurred both in time and productivity with any system changes to over 120 operational staff, which would require training and a different way of working. <p>To extend the current contract for one year. This is not recommended due to:</p> <ul style="list-style-type: none"> • The financial costs to the council. To procure one year at a time is more expensive, and a five year contract will result in a 10% discount. • The market is limited and the risk of another provider not being able to deliver, due to the complexities of the co-dependencies within two existing systems, within a mobilisation timescale, are high. • A five year contract sets the council's intention of the development of the strengths based pathway and the technical solutions required to support it.
Declarations of interest (see below)	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	21 December 2017

Councillor:	Date 15 December 2017
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Cabinet member health and wellbeing (Councillor
P Rone)

- a record of any conflict of interest declared by any executive member who is consulted by the member which relates to the decision;

and

- in respect of any declared conflict of interest, a note of dispensation granted by the relevant local authority's head of paid service.